



What if I'm not absolutely sure about my party's final headcount?

How many people are assigned to each lane?

What is your cancellation policy?

What if I want bumpers during the event? (We expect a lot of gutter balls.)

What if I want glow-in-the-dark bowling? (aka cosmic bowling)

What does the set-up/arrangement of the party area look like? Where will my guests be eating? Will they be on the lanes or in the snack-bar area?

Who will be serving us and attending to our requests/needs during the party?

That would be a lane server—one of our skilled staff members who attends to our guests and is available to all parties. Need an extra hand during your party? For a nominal fee, we can provide you with your very own dedicated lane server to help with all your needs.

Can I bring my own food/drinks? How about my own birthday cake?

Outside desserts are allowed for booked birthday parties only. However, the dessert must be store-bought and in original packaging. Unfortunately, no other food or beverage is allowed into the center.

Your safety is our number one priority, and in order to ensure a safe environment for all of our guests—especially as it pertains to the preparation, service, and delivery of food and beverage items, we assume the liability as the sole provider of all food and beverage within our centers. With so many of our guests experiencing food allergies, this policy has become a necessity, and we hope you understand.